

# Tim Briest Computers

Dear Sir or Madam

Rural Queensland Business Service Proposal

Please find enclosed a business service proposal for your perusal.

Tim Briest Computers has been supporting the information technology community in Maryborough since 2008. Currently TBC is made up of several specialized staff members that provide services to the private sector as well as the business sector in a professional and efficient manner.

Our Principal Director, Tim Briest, is a qualified pilot and now wishes to carry our business further by promoting our services to rural and outback Queensland. We have negotiated two routes covering the townships located in and around the; Dalby, Roma, Murweh, Blackall, Longreach, Barcaldine, Ventral Highlands and Banana Shires. These townships will be visited on a consecutive fortnightly basis i.e. Route One will be visited in weeks one and three each month and Route Two in weeks two and four.

To make our proposal a reality we are calling for the support of local businesses from these townships. Our foremost priority is to form mutually beneficial relationships with businesses; these benefits could come in the form of business service contracts and regular maintenance.

Tim Briest Computers has also put forward our proposal to both Local and Federal Governments seeking their alliances to assist us with covering this ambitious project. We are also seeking local council support in these bespoke communities to assist us by providing facilities we can conduct our services from

If you have any queries please do not hesitate to contact us on 4123 6665 or by email [tbriest@bigpond.com](mailto:tbriest@bigpond.com).

Yours Sincerely

Tim Briest  
Managing Director  
Tim Briest Computers  
Tb.kh

Shop2/221 Lennox St , Maryborough,Q, 4650

**p/f 07 4123 6665**

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# Tim Briest Computers

## 1. Introduction

Tim Briest Computers has been supporting the local community in Maryborough regarding the IT sector since 2008. Currently the business is made up of a specialised team that services community and businesses alike in all capacities of technology including; computer assembly, repair, maintenance and setup, as well as network support and internet service advice.

TBC provides services to over 100 000 consumers across various townships including Maryborough, Hervey Bay, Granville, Tiaro and Woocoo Shires. Our proposal is a fully incorporated rural computer support service that not only ensures your satisfaction but will also give your business the support it needs in all facets of buying, setting up and maintaining computers and internet services.

TBC is now seeking Local and Federal Government alliances to assist with covering this ambitious project and the associated travel and service provision to rural and outback locations. TBC has negotiated two flying routes covering the North and South West from our base in Maryborough. These routes include the Dalby, Roma, Murweh, Blackall, Longreach, Barcaldine, Central Highlands and Banana Shires. Over the course of each month these townships will be visited by our flying technician on consecutive fortnights. We are seeking Local Council support in these bespoke communities to assist with the provision of facilities to conduct our services from.

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## 2. Marketing Objectives

- Obtain mutually beneficial business service contracts.
- Raise the profile of internet and computer services in rural and outback communities.
- To expand serviceable areas in general and to provide customer support at a community level.
- Tie together the Governments' objective of broadband coverage in conjunction with on-site support.

## 3. Value to Businesses

By supporting this proposal you are ensuring that your business is given outstanding service and support with all your computer and internet needs. Through internet connections your business can gain regular contact with remote partners; you are also able to promote your products Australia wide, as well as open opportunities for growth and investment. We feel this is the perfect time to get ahead and start giving your business the services and support it deserves.

The information technology sector is experiencing a time of growth throughout Australia with a 90% connection rate promised under the new National Broadband Network project; over the next 8 years.

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## 4. TBC Business Services

Tim Briest computers is able to provide a wide range of services to businesses, these include and are not limited to;

- Network setup and maintenance
- Server Systems
- POS Systems
- Software Integration
- Touch-screen Solutions
- Data Recovery
- Service Contracts
- Web Design
  - Affordable website design – let us help you give your business a unique online presence. As well as design, we maintain and manage your website with these services:-
    - Java Script
    - PHP
    - MySQL
    - HTML
    - CSS
    - Dynamic Reaction Design
    - Database Setup and Maintenance
    - Form Development
    - Graphic Design
- IT Consultancy
- New Business Installation
- System Performance Inspections

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## 5. Available Service Contracts

Tim Briest Computers has a range of competitive service contracts that can be tapered to suit your business needs.

### Basic Support Contract

\$25 per week

2 Free Call Outs

\$69 per hour on site rate

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### Intermediate Support Contract

\$62.50 per week

5 Free Call Outs

\$65 per hour on site rate

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### Prominent Support Contract

\$100 per week

8 Free Call Outs

\$55 per hour on site rate

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### Intensive Support Contract

\$187.50 per week

15 Free Call Outs

\$49 per hour on site rate

\*Please note with permissible weather conditions most areas can be serviced within 2hrs, 24 hours a day 7 days a week.

\*\*Hourly rates are variable on Sundays and Public Holidays.

\*\*\*Special Rates apply between 8.00pm and 6.00am.

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